

I am applying for the position of SPMS Membership Coordinator.

By profession I am a former Unix/Linux systems administrator/analyst with many years in hardware/software development as well as DBA experience (hardware/software programming, DBA and system ticketing support).

I have many years of professional experience (through previous positions at Sun Microsystems and Oracle) in ticketing and call center response to all levels of questions and problems. I have demonstrated abilities to quickly respond/follow-up to emailed, texted, and phone questions. I am familiar with the USMS database, the SPMS website, and have worked since October 2020 as the SPMS Membership Coordinator with the USMS National office, times officers and membership coordinators.

Thank you,

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